



## **Hardwood Flooring Warranty and Product Care.**

Having your floor installation done by a professional is an essential element in the success of your flooring. Your installer should follow the installation guidelines set forth by N.O.F.M.A and the N.W.F.A. These are industry standards and are available by calling 1-800-422-4556 Make sure your installer has expertise in the specie of solid wood you have selected. Your local dealer should be able to advise you how given specie reacts to your local conditions. Pre-Inspection Requirements. It is the responsibility of the installer/homeowner to inspect each plank prior to installation. Our product is guaranteed to be on grade and free of manufacturing defects prior to installation. If you find a given characteristic objectionable, simply have your installer cut it out during the installation process. Our wood flooring is manufactured in accordance with accepted industry standards which permit a grade/manufacturing defect tolerance not to exceed 5% of product or labor when planks containing defects of any kind have been installed. Minor variations in plank thickness do occur and is normal between planks. The finish is produced by the leading manufacturer of wood finishes in the world and applied in a state of the art application facility. The finish industry is in a constant state of innovation. They continue to make great strides every year in durability, scratch resistance and environmental friendliness. Our finish is one of the thickest in the flooring industry to provide you with years of protection from stains due to spills and wear.

Caring for your Hardwood Floor is not difficult. Abrasive products, natural or man made, will damage your floor. Dry mop your floor regularly to remove loose dirt or before it can scratch your floor. Wipe up spills as quickly as possible. Never wet mop your hardwood floor. Use non-abrasive cleaners that do not contain oils, waxes or phosphates. Your hardwood dealer or installer can suggest products available in your local area. Protective pads should be used between the bottom of furniture and the floor. Entry mats at doorways should be used to catch dirt before being tracked on the door.

Movement in the Flooring is a normal occurrence with seasonal changes. In summer, when the humidity is higher, the floor will expand. This can cause cupping and crowning. In the winter, when humidity is lower, the floor will contract. This normal expansion and contraction is not a defect. To maintain the best performance of your wood floors, use humidification to maintain humidity at 45% to 55%.

## LIMITED WARRANTY PROVISIONS OF PREFINISHED PRODUCTS

General Information: The Warranties described below apply only to prefinished products and are given to the original residential purchaser only. These warranties do not extend to commercial purchasers or commercial uses, to which all exclusions set forth herein, apply. These warranties are not transferable, AND ARE SUBJECT TO THE PROCEDURES, LIMITATIONS, DISCLAIMERS AND EXCLUSIONS SET FORTH HEREIN. This warranty covers only residential product applications and is effective on all our hardwood floor products.

Prefinished Product Warranty: Arimar warrants that NINETY PERCENT (90%) of the total floor surface area of its prefinished hardwood flooring finish will not wear through or separate from the wood for the lesser period of 25 years or as long as the original purchaser owns the home, when properly inspected, installed and maintained in accordance! Requirements regarding inspection, installation, and maintenance as set forth herein and when used only in residential traffic conditions. Gloss reduction or loss of sheen are not considered wear through and are not covered under the prefinished product warranty. Arimar does not warrant that the floor will not wear through at all. In order for a warranty claim to exist, the total wear through of your floor must exceed TEN PERCENT (10%) of your total floor surface area. We do not warrant that all colors or finishes will be available to match previous lot run dates. Changes or variations in gloss are not considered defects. Due to color variations of product and samples, we are not responsible to the residential consumer for matching flooring to other wood products, matching gloss or sheen, color or character to existing flooring, cabinets, stair railing, trim or moldings.

## WARRANTY DISCLAIMERS AND EXCLUSIONS

OUR FLOORING WARRANTIES DO NOT COVER WEAR THROUGH OF FLOOR SURFACE AREAS LESS THAN OUR EQUAL TO TEN PERCENT (10%) OF THE TOTAL FLOOR SURFACE AREA. OUR WARRANTY DOES NOT COVER FAILURE TO FOLLOW ALL MANUFACTURER'S SPECIFIC WRITTEN INSPECTION, INSTALLATION, OR MAINTENANCE INSTRUCTIONS, IMPROPER MAINTENANCE INSUFFICIENT PROTECTION, MISUSE OR IMPROPER ALTERATIONS OF THE ORIGINAL MANUFACTURED PRODUCT, INDENTATIONS, SCRATCHES OR DAMAGE, INCLUDING, BUT NOT LIMITED TO, STAINS CAUSED BY MISUSE, ABNORMAL USE, NEGLIGENCE. VACUUM CLEANERS AND OTHER MECHANICAL CLEANING EQUIPMENT, NEGLIGENCE, FIRE, WATER, LIGHT EXPOSURE, MOISTURE,

EXCESSIVE HEAT OR EXCESSIVE DRYNESS, SHAKE DUE TO ALTERATION OF PRODUCT OR DUE TO HUMIDITY, EROSION, PEBBLES, SAND, DIRT OR OTHER ABRASIVES, PETS, INSECTS, SPIKED HEEL SHOES, WEATHER CONDITIONS OR NATURAL DISASTERS. COLOR OF VARIATIONS, NATURALLY OCCURRING WOOD CHARACTERISTICS, WATER AND/OR MOISTURE, INCLUDING, BUT NOT LIMITED TO DAMAGE RESULTING FROM BROKEN OR LEAKY PIPES, WET MOPPING, OR WEATHER CONDITIONS OR NATURAL DISASTERS, INSUFFICIENT PROTECTION. THIS WARRANTY DOES NOT COVER NATURAL EXPANSION AND CONTRACTION RESULTING IN SEPARATION BETWEEN BOARDS, OR DAMAGE CAUSED BY HUMIDITY OR SUNLIGHT. THE MANUFACTURER EXCLUDES ALL WARRANTIES IMPLIED BY LAW OR IMPLIED BY FACT WHICH ARE NOT EXPRESSLY SET FORTH ON THE FACE OF THIS DOCUMENT. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE MANUFACTURER EXCLUDES AND WILL NOT PAY ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO THE EXTENT PROVIDED BY LAW. FODELI FLOORING ASSUMES NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. HOWEVER SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

### Arimar International Corp.

6800 N.W. 36 Avenue  
Miami, FL 33147  
Toll Free: 1(888) 694-5195  
info@arimarwood.com